

Grand Times

August 2022

The Grand Summit Resort at Mount Snow...

Owners Newsletter



WHAT'S HAPPENING

- **MEET & GREET:** Join us on the back patio of the Grand Summit for food & drinks (weather permitting) September 24th from 4 pm- 6 pm (Wine & Harvest Weekend). All hotel department managers will be in attendance, Sean Meszkat-Director of Lodging, Michael Laird-General Manager of the Grand Summit, Liana Mayle-Front Desk Manager, Lucy Imperatore-Spa/Fitness Manager, and Andy Childs-Building Maintenance Manager will be joining us. This will be a terrific opportunity for owners to meet and greet each other and management staff at the hotel.

- **ANNUAL MEETING:** Mark your calendar for Saturday, October 22, 2022 – 9:30 am start time. More-specific details will be available later in August thru September, we will keep you up to date as information comes in!

HOTEL

- **REFURB UPDATE:** The refurb team has been hard at work with our new design firm, The Ranch House who specializes in facilities much like ours and has recently completed the refurb project for the Grand Summit at Park City. We are currently working on fabric replacements for barrel chairs, and pricing/procuring of prototype dining room tables and chairs. We have all heard about supply chain issues and excessive tariffs and we are dealing with the same challenges and delays. When the prototypes are available for viewing a team of owners will be invited to evaluate the new furniture. If you're interested in being on the team, please email msownerservices@vailresorts.com and let us know. Next up after furniture, we will be reviewing lighting fixtures to match the décor.
- **VALET UPDATE:** Valet services have been put on hold as we reorganize our team. For the rest of this Summer/Fall, the upper gated lot will be for owners and hotel guests only. If the upper lot fills, we will run shuttles to A lot (A lot is next to the covered magic carpet by the tubing hill) or the lower valet lot. We are in the process of "re-imagining" bell/valet and will have a plan in place by fall/winter season. If you have ideas or suggestions to help us improve services for our owners and guests, please email msownerservices@vailresorts.com we would love to hear from you!
- **UPPER LOT PERMIT STICKERS:** The front desk is now set up to provide the owners with their car permit stickers to use when the lower gatehouse is operating. The permit sticker should be visible when you approach gate house, it can be placed in the lower passenger side corner of the front windshield as you approach gate (check your state laws if you want to affix to the front windshield). Two permit stickers will be issued to each owner.
- **FITNESS CENTER UPDATE:** The Fitness Center **NOW** opens at 6 am to accommodate early morning workouts, saunas, and steams. The Pool hours remain 9 am to 9 pm.
- **OWNERS PORTAL PAYMENTS:** We have received feedback that the [Owners Portal](#) and payment methods are still causing trouble for some, so the hotel staff has accelerated efforts to help you. If you send in a check, you **must** take the responsibility to include reference information. Please attach your statement; otherwise recognizing your payment will not be timely nor even assured. Do not hesitate to contact Oonagh, Shawn & Crystal in Owner Services at 800.603.7669 or email msownerservices@vailresorts.com.
- **OWNERS SERVICES:** The OS office has officially moved behind the front desk to streamline services for our owners. We are here to help, just give us a call at 800.603.7669 or email msownerservices@vailresorts.com, or stop by the front desk. The old GM's office located adjacent to the front desk in the hallway has been converted into a meeting space for owners and we are in the process of securing an owner's computer for that space as well. We are happy to schedule time to meet with our owners or if available step aside during the day if you ask the front desk.

MOUNTAIN

- **SUMMER OPERATIONS:** [Check out what's going on.](#)
- Don't miss the [27th Annual Mount Snow Brewers Festival](#) - Saturday, September 03, 2022
- If your up don't forget about the [live music at the Main Mountain](#) on Friday's and the [Bullwheel](#) on Sunday afternoons.



WHAT YOU NEED TO KNOW

- There is a Facebook page called "Mount Snow Grand Summit" that is a private group that a Grand Summit owner started on February 21, 2021 to connect with other owners. Just want expectations to be clear – this page is not owned or managed by the Grand Summit, the Board or Mount Snow. We do hear you and will do our best to respond when we can between Owners Services and Board members that have FB. We will do our best to respond to topics that are important to the owners here, but again, it is a personal FB page not created or managed by us. If you are looking for an answer never hesitate to call Owner Services at 800.603.7669 or email msownerservices@vailresorts.com for a response.

Keep checking our website for information, [Mount Snow Grand Summit Resort](#).

USEFUL LINKS

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